



68th Annual Membership Meeting

February 12, 2021 10:00 a.m. | Virtual Meeting Format

Agenda

Call to Order

Pledge of Allegiance

Invocation

Roll Call

Approval of the February 15, 2020 Meeting Minutes

Introductions

Reports:

Report of Chairman

Report of Treasurer

Report of Supervisory Committee

Remarks – CEO

Elections:

Report of Nominating Committee

Voting Results: Election of Board of Directors

Adjournment

Minutes of February 15, 2020 Meeting

The 67th Annual Membership Meeting of S.C. State Federal Credit Union was held at Brookland Banquet and Conference Center in West Columbia, SC, on Saturday, February 15, 2020.

Call to Order

Chairman Vince Rhodes called the meeting to order at 9:00 a.m. and introduced the Parliamentarian, Mrs. Linda Bush. Jesse Washington, Secretary, verified a quorum was present.

Pledge of Allegiance

Brooks Galloway, 2nd Vice Chairman, led the membership in the Pledge of Allegiance.

Invocation

Jesse Washington gave the invocation and led the membership in a moment of silence in memory and honor of our departed members.

Roll Call

Chairman Rhodes called for a motion to dispense with the roll call of over 70,000 members.

Jim House (moved) to dispense with the roll call of over 70,000 members. Joyce Rankin (seconded).

Motion Carried.

Approval of the February 9, 2019 Meeting Minutes

Chairman Rhodes called for a motion to approve the minutes of the February 9, 2019 Annual Membership Meeting.

Daniel Harms (moved) to approve the minutes of the February 9, 2019 Annual Membership Meeting. Drew Laughlan (seconded). **Motion Carried.**

Introductions

Chairman Rhodes introduced special guests The Time Pirates, and Cassie Leavenworth, Donor Relations Officer of Oliver Gospel Mission. Next, Chairman Rhodes introduced and thanked the members of the Board of Directors, Supervisory Committee and Nominating Committee for their dedication.

Reports

Report of Chairman

Chairman Rhodes welcomed everyone to the 67th Annual Membership Meeting of S.C. State Federal Credit Union remarking that it is a privilege and an honor to serve State Credit Union.

Chairman Rhodes reported that State Credit Union has had an outstanding year. Chairman Rhodes stated that it has been because of the commitment to our members and because SCU works very diligently to meet the financial needs of our members, which led to an amazing 2019. Chairman Rhodes stated that SCU looks at their Strategic Plan, including the products and services they provide to members, to implement the best services to our membership.

Chairman Rhodes informed the membership that SCU is very successful, stating that an upstate credit union merged with SCU last year and another merger is currently underway. Chairman Rhodes reported the mergers have been very successful for State Credit Union through capital and membership. Chairman Rhodes stated that SCU has an outstanding group of qualified leaders and employees to serve our membership.

In conclusion, Chairman Rhodes thanked the membership for their commitment and the elected officials and staff for their dedication to State Credit Union.

Report of Treasurer

Gary Turner, Treasurer, noted that the Treasurer's Report and its supporting documents were included in the Annual Report on pages 3-6. Mr. Turner reported that assets increased by \$43.6 million in 2019. Deposits increased by \$30 million. Mr. Turner reported investment income reached an all-time high of \$6.2 million. Loans grew by \$57 million and delinquency increased slightly to 0.65%. Net operating expense increased slightly to 2.67%, compared to 2.59% in 2018. Strong loan growth and investment earnings paired with low operating expenses boosted ROA to 164 basis points in 2019. Gross capital reached an all-time high of \$125.1 million.

Report of Supervisory Committee

Carole Seebode, Supervisory Committee Chair, stated that the Report of the Supervisory Committee is included in the Annual Report on page 7. Ms. Seebode reported that the Supervisory Committee is responsible for ensuring the credit union meets required financial reporting objectives and has established practices and procedures sufficient to safeguard members' assets. These responsibilities are met through regular audits, examinations and reviews performed throughout the year.

Ms. Seebode reported that SCU engaged a CPA firm that specializes in the credit union industry to perform our annual external audit during 2019. Our credit union received an independent auditor's report that included an opinion that State Credit Union's December 31, 2018 financial statements fairly presented in all material aspects the financial position of the credit union. The report also stated that SCU is conforming to generally accepted accounting principles. The December 31, 2019 audit is scheduled during February 2020.

Ms. Seebode stated the National Credit Union Administration (NCUA) examines the credit union because we are a federally chartered credit union and are federally insured. The credit union was eligible for an extended examination cycle and was not examined during 2019. The credit union is scheduled for an examination during February 2020.

Ms. Seebode also stated that the internal audit department operates under the direction of the Supervisory Committee. The internal audit function endeavors to provide independent, objective assurance and consulting activities designed to add value and improve the credit union's operations as a service to management and the credit union's officials. It helps the credit union accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes. The Supervisory Committee meets on a regular basis with the Director of Internal Audit, concentrating on areas of high risk. The Committee makes a regular report to the Board of Directors.

Remarks – CEO

Mr. Kinard welcomed everyone to the 67th Annual Membership Meeting. Mr. Kinard reported that SCU continues to be one of the strongest credit unions in South Carolina. In 2019, State Credit Union reached new heights in both growth and profitability.

Mr. Kinard stated that State Credit Union fulfilled a record number of loan requests and in keeping with our mission of improving the financial lives of our members, about 42% of those requests were granted to members with credit challenges. Mr. Kinard also reported that State Credit Union has continued to maintain delinquency and loss ratios well within credit union industry guidelines.

In 2018, Mr. Kinard and his senior management team, placed a renewed emphasis on a 5-year strategic plan initiative. Mr. Kinard reported that this plan will help SCU continue to aim for peak efficiency as we seek to always improve the financial lives of our members. Mr. Kinard stated the strategic plan focuses on the following: assets, membership growth, safe and sound operations of our credit union and new product development. Mr. Kinard was pleased to report that in the first year of the strategic plan, SCU met 3 out of the 4 goals. SCU is constantly reevaluating our performance as it relates these goals, constantly adapting the objectives and action items to keep SCU stronger and more vibrant.

Mr. Kinard stated that SCU is continuously committed to becoming our member's financial champion. With the direction of SCU's Board of Directors, the commitment of the SCU team members, and the loyalty and support of our membership, SCU looks forward to serving our members for many upcoming years.

Mr. Kinard then presented Cassie Leavenworth, Donor Relations Officer with Oliver Gospel Mission, with a donation to aid in providing for the homeless in our community.

Service Award Presentations

Mr. Kinard presented service awards to the following volunteers: Brooks Galloway for 45 years of dedicated service to State Credit Union, Carole Seebode for 15 years of dedicated service to State Credit Union and Sterling Allen for 5 years of dedicated service to State Credit Union.

Mr. Kinard stated that several employees have reached anniversary milestones. Staff tenure awards will be presented at a later time. The list of staff tenure awards may be found on page 12 of the Annual Report.

Performance by The Time Pirates

Next, Mr. Kinard introduced the special entertainment, The Time Pirates.

Playing together since 2003, Kevin and David have put together an acoustic mixture of oldies and new songs, with influences from easy listening, country, R&B, and rock.

They aim for tight, smooth harmonies and an easy, acoustic sound and play small-to-medium size venues, including restaurants/pubs, wedding receptions, annual meetings and more.

Unfinished Business

There was no unfinished business.

New Business

There was no new business.

Elections

Report of Nominating Committee

Bobby Gist, Nominating Committee Chairman, reported the Committee met on September 24, 2019 to review the slate of nominees whose terms were expiring. No petitions were received and according to SCU's bylaws no nominations will be accepted from the floor. Mr. Gist stated the Nominating Committee unanimously voted to present the following nominees to fill the three open positions for three-year terms on the Board of Directors – R. Brooks Galloway, Ronald T. Herrin, and Gary L. Turner.

Election of Board of Directors

Chairman Rhodes stated since there are three nominees to fill the three vacant positions, and no petitions were received that R. Brooks Galloway, Ronald T. Herrin, and Gary L. Turner are each appointed to three-year terms on the Board of Directors.

Adjournment

Chairman Rhodes called for a motion to adjourn.

Gina Finch (moved) to adjourn. Valerie Paradiso (seconded). **Motion Carried.** The meeting adjourned.

Report of Chairman & CEO



Good morning and welcome to South Carolina State Credit Union's 68th Annual Membership Meeting. Thank you for your continued support of State Credit Union. By nearly every measure, 2020 will be recorded as the most productive year in SCU's history.

With \$235 million in new loans, SCU met a record number of member borrowing needs. During 2020, net loan and credit card balances grew by a solid \$48 million. At the same time and due to solid loan underwriting and collections efforts, loan-related delinquency and losses remained well in check at .48%. In keeping with SCU's continued commitment to meet the borrowing needs of those more credit-challenged members, approximately 43.20% of SCU's new loans in 2020 were granted to members with lower credit scores.

2020 saw SCU's gross capital reach an all-time high of \$137.1 million, which is a \$12 million increase over year end 2019. Due to member confidence in SCU's safety and soundness and rates that fall among the most competitive in SC's major markets, member deposits grew by \$228 million. Likewise, assets climbed by \$241 million and, at year end, stood at \$1.1 billion. During 2020, SCU continued to earn high marks in every measure of safety, soundness, growth and productivity.

As the chapter closes on 2020, and we look into 2021 and beyond, we are grateful and optimistic for the future of our credit union.

I thank you for the privilege of having served as Chairman of the Board and for the participation and support which has enabled SCU to serve, grow and prosper for the past 68 years.

Respectfully submitted,

Vince Rhodes
Chairman of the Board

Report of Treasurer

Year Ending December 31, 2020



Despite the many challenges of 2020, State Credit Union had a strong year of financial growth and performance. This was made possible by the loyal support of SCU's members and the commitment of SCU's dedicated staff.

The following financial statements and comparative information are provided for your review. SCU assets increased by \$241 million in 2020, driven by the extreme and unprecedented growth in deposits. Deposits grew by \$229 million, shattering the previous annual deposit record of \$50 million. Loans grew by \$48 million, and delinquency declined to 0.48%. SCU extended loan deferments to members impacted by COVID, and additional funds were placed in the loan loss reserves to cover future losses. With

interest rates plummeting early in the year, SCU's investment income took a hit, declining by 43% from 2019's all-time high. While the lower investment income and higher loan loss reserves worked against net income, SCU was able to find savings in other areas, lowering net operating expense to 2.44% from 2.67% in 2019. With the strong loan growth and lower operating expenses, SCU achieved a return on assets of 95 basis points in 2020. SCU's gross capital reached an all-time high of \$137.1 million.

State Credit Union will continue to prudently and judiciously safeguard the assets of the credit union while maintaining a strong balance sheet.

We appreciate the opportunity to serve you and we sincerely thank you for your support.

Respectfully submitted,

A handwritten signature in cursive script that reads "Gary L. Turner".

Gary L. Turner
Treasurer

2019 & 2020 Comparative Metrics

Item	<u>2019</u>	<u>2020</u>
Assets	\$872,783,813	\$1,113,687,801
Deposits.....	\$742,859,026	\$971,472,469
Total Capital.....	\$125,064,252	\$137,053,772
Loans Outstanding.....	\$521,852,537	\$569,928,154
Contribution to Reserves.....	\$13,974,354	\$9,485,517
Net Charge-off Ratio	0.67%	0.64%
Delinquent Loan Ratio.....	0.65%	0.48%
Net Capital Ratio.....	13.91%	11.84%
Gross Capital Ratio.....	14.33%	12.31%
Return-on-Assets Ratio	1.64%	0.95%
Net Operating Expense to Average Assets Ratio	2.67%	2.44%

Income and Expense Statement

For the period ending December 31, 2020

INCOME

Item	THIS MONTH ACTUAL	QTD ACTUAL	YTD ACTUAL	% RECEIVED /EXPANDED	YTD BUDGET	YTD ACTUAL VS. BUDGET
Interest Income from Loans	\$2,139,705.99	\$6,295,994.11	\$24,541,909.05	98.52%	\$24,910,943.15	(\$369,034.10)
Interest Income from Credit Cards	454,922.19	1,350,603.66	5,424,987.15	95.16%	5,700,696.36	(275,709.21)
Investment Income	167,733.75	553,540.52	3,555,915.98	85.21%	4,172,928.33	(617,012.35)
Fees & Charges	647,476.96	1,825,883.86	6,744,515.60	84.70%	7,963,123.58	(1,218,607.98)
Interchange Income	632,680.50	1,801,409.61	6,594,870.16	102.86%	6,411,283.52	183,586.64
Insurance Income	98,090.97	338,705.40	1,340,989.71	108.26%	1,238,629.69	102,360.02
Misc. Operating Income	258,955.41	564,653.22	2,104,142.28	146.30%	1,438,263.48	665,878.80
Total Income from Operations	\$4,399,565.77	\$12,730,790.38	\$50,307,329.93	97.05%	\$51,835,868.11	(\$1,528,538.18)
Gain (Loss) on Investments	\$0.00	\$0.00	\$0.00	-	\$0.00	\$0.00
Non Operating Income/Expense	\$0.00	\$0.00	\$0.00	-	\$0.00	\$0.00
Total Income	\$4,399,565.77	\$12,730,790.38	\$50,307,329.93	97.05%	\$51,835,868.11	(\$1,528,538.18)

EXPENSES

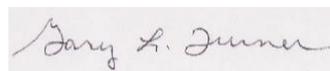
Item	THIS MONTH ACTUAL	QTD ACTUAL	YTD ACTUAL	% RECEIVED /EXPANDED	YTD BUDGET	YTD ACTUAL VS. BUDGET
Compensation	\$954,675.29	\$3,052,559.72	\$12,096,875.40	96.66%	\$12,514,835.07	(\$417,959.67)
Employee Benefits	435,411.68	1,022,995.05	3,964,113.24	97.67%	4,058,632.82	(94,519.58)
Travel & Conferences	15,111.18	36,371.10	143,826.42	58.17%	247,259.76	(103,433.34)
Management Expense Account	12,974.04	18,206.03	18,206.03	165.51%	11,000.00	7,206.03
Association Dues	6,164.15	18,035.11	100,624.05	57.69%	174,421.00	(73,796.95)
Office Occupancy Expense	204,355.63	569,368.15	2,162,149.11	88.69%	2,437,908.71	(275,759.60)
Office Operations Expense	123,010.56	391,158.54	1,788,223.91	94.82%	1,885,875.41	(97,651.50)
Promotional Expense	51,215.60	271,134.16	1,024,946.13	113.08%	906,423.68	118,522.45
Loan Servicing Expense	18,900.50	50,457.25	256,185.79	74.12%	345,650.40	(89,464.61)
Credit Card Expense	189,940.06	524,818.12	1,939,432.77	105.55%	1,837,500.00	101,932.77
Repossession Expense	3,707.21	26,134.73	93,600.09	60.78%	153,999.96	(60,399.87)
Professional & Outside Services	360,712.34	1,085,984.53	4,134,726.90	104.45%	3,958,483.16	176,243.74
Data Processing Expense	251,705.05	742,369.41	2,915,438.30	92.87%	3,139,168.84	(223,730.54)
Provision for Loan Losses	589,538.64	1,324,216.38	4,972,446.68	131.75%	3,774,218.53	1,198,228.15
Supervision & Examination	19,815.93	59,447.57	237,789.95	98.53%	241,349.64	(3,559.69)
Cash Over & Short	319.29	1,537.06	(524.06)	-20.50%	2,556.00	(3,080.06)
Annual Meeting Expense	0.00	0.00	22,316.41	108.07%	20,650.00	1,666.41
Fraud & Forgery Expense	27,082.42	69,003.68	239,293.67	66.47%	359,976.00	(120,682.33)
Misc. Operating Expense	1,774.25	4,766.67	55,005.10	-	9,960.54	45,044.56
Loss (Gain) on Disposition of Fixed Assets	4.00	1,242.23	3,479.87	-	0.00	3,479.87
Loss (Gain) on Disposition of Other Assets	12,167.88	15,667.88	30,562.86	-	0.00	30,562.86
Total Expenses	\$3,278,585.70	\$9,285,473.37	\$36,198,718.62	100.33%	\$36,079,869.52	\$118,849.10
Income after Ops. Expense	\$1,120,980.07	\$3,445,317.01	\$14,108,611.31	89.54%	\$15,755,998.59	(\$1,647,387.28)
Dividends	\$366,599.14	\$1,081,323.57	\$4,623,094.67	131.40%	\$3,518,284.20	\$1,104,810.47
Net Income after Dividends	\$754,380.93	\$2,363,993.44	\$9,485,516.64	77.51%	\$12,237,714.39	(\$2,752,197.75)

*Professional & Outside Services includes \$1,300.00 of expenses for the month of December and \$35,021.39 of expenses YTD that are necessary to comply with the new CECL regulatory requirement.

To the best of our knowledge, this statement and the related statements, are true and correct and present fairly the financial position and the results of operations for the period covered.

MONTHLY METRICS

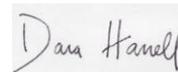
Item	Number
Number of Loans this month	1,452
Amount of Loans this month	\$19,128,770
Number of Employees - Actual Count	264
Number of Employees - Act. Full-time Equiv.	263.75
Number of Employees - Bud. Full-time Equiv.	270.00
Number of Members - Month end	80,231
Number of New Accounts	1,348
Number of Closed Accounts	1,044
Number of Potential Members	1,500,000



Gary L. Turner, Treasurer/Board Member



James Kinard, Jr., President/CEO



Dara C. Harrell, CFO

Balance Sheet

December 31, 2020

Assets

Items	Count	Amount
Loans 2 to 6 Mos. Delinquent	626	\$2,455,678.80
Loans 6 to 12 Mos. Delinquent	21	199,736.31
Loans Over 12 Mos. Delinquent	4	66,123.31
Subtotal	(A) 651	<u>\$2,721,538.42</u>
Consumer Loans Current	40,779	\$499,523,968.38
Credit Cards Current	22,828	66,812,029.22
Deferred Loan Expense	-	870,617.51
Total Loans	64,258	<u>\$569,928,153.53</u>
Allowance for Loan Losses	-	(5,194,270.56)
Net Loans	-	<u>\$564,733,882.97</u>
Other Receivables	-	\$20,252,037.24
Cash on Hand and on Deposit	-	28,637,209.17
Other Real Estate Owned	-	0.00
Investments	-	465,534,400.47
Prepaid Expenses	-	1,150,489.69
Fixed Assets - Net	-	19,597,822.14
Accrued Income on Investments	-	326,914.93
Accrued Income on Loans	-	1,488,067.44
Other Assets	-	3,202,879.50
NCUSIF Deposit	-	8,615,699.44
In Process Items	-	148,398.46
Total Assets	-	<u><u>\$1,113,687,801.45</u></u>

Liabilities

Item	Amount
Accounts Payable	\$1,945,476.61
Notes Payable	0.00
Dividends Payable	11,619.28
Taxes Payable	0.00
Other Liabilities	<u>8,398,734.41</u>
Total Liabilities	\$10,355,830.30

Savings and Equity

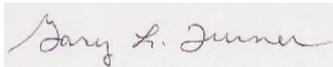
Item	Amount
Regular Shares	\$352,287,500.94
Holiday Clubs	706,223.71
Sharedraft Accounts	187,159,415.10
Money Market Accounts	259,820,719.86
Shares - IRA	23,284,890.02
IRA Certificates	18,626,554.30
Certificates	<u>129,587,165.50</u>
Total Savings	\$971,472,469.43
Equity From Mergers (B)	\$2,310,906.35
Regular Reserve	19,181,984.96
Undivided Earnings	100,881,093.77
Net Income	<u>9,485,516.64</u>
Total Equity	\$131,859,501.72
Total Savings, Equity & Liabilities	<u><u>\$1,113,687,801.45</u></u>

(A) Includes credit cards.

(B) Consists of equity from the 2009 Anderson County Educators FCU, 2012 Anderson SC City Employees FCU, 2015 SC Members First FCU, 2019 Sangamo Oconee Employees FCU & 2020 TRMC Employees FISCU mergers.

All investments are held to maturity.

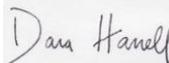
To the best of our knowledge, this statement and the related statements, are true and correct and present fairly the financial position and the results of operations for the period covered.



Gary L. Turner, Treasurer/Board Member



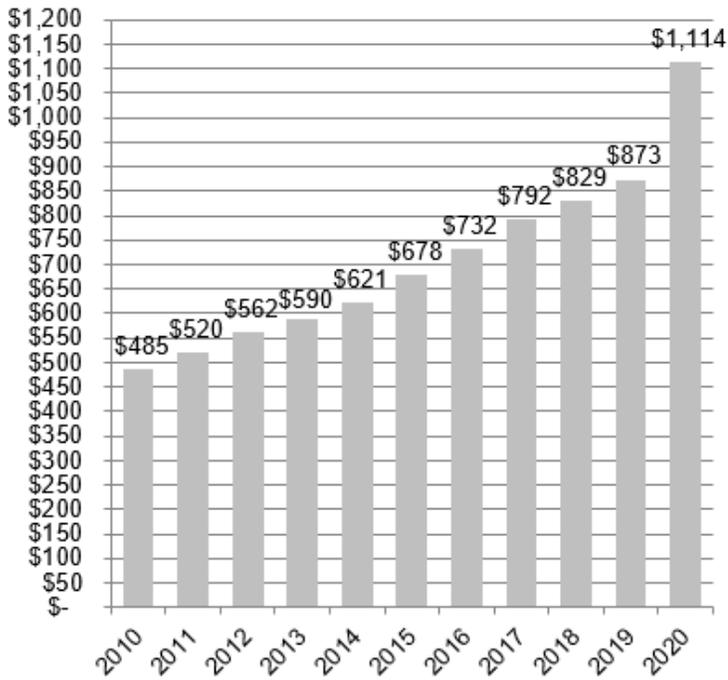
James Kinard, Jr., President/CEO



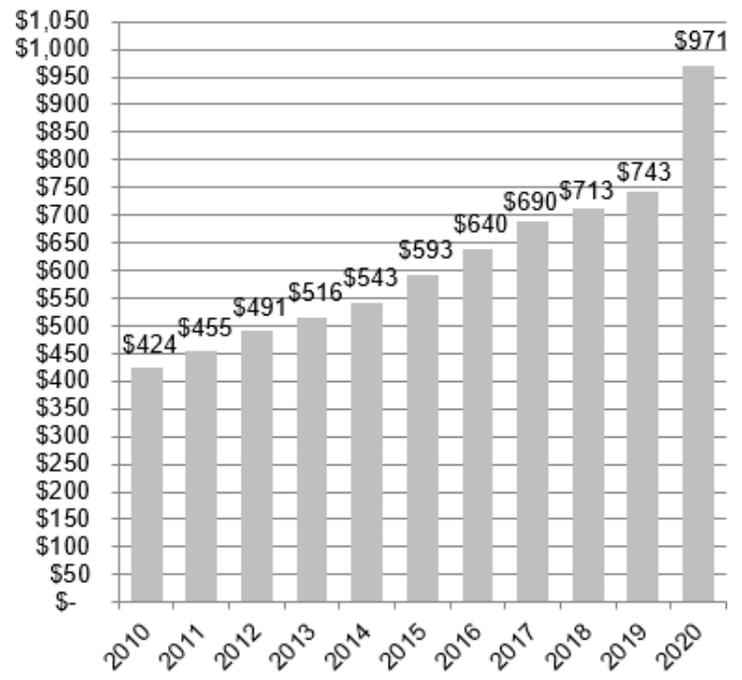
Dara C. Harrell, CFO

Financial Charts

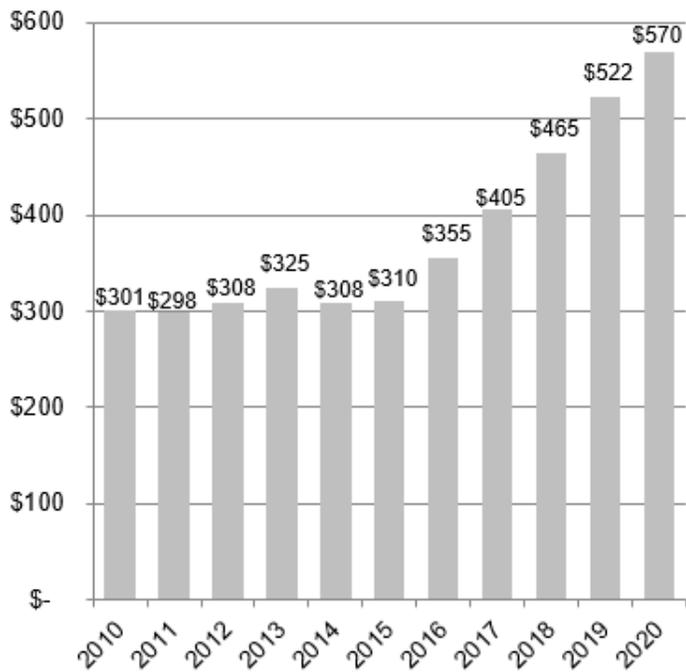
Assets (millions)



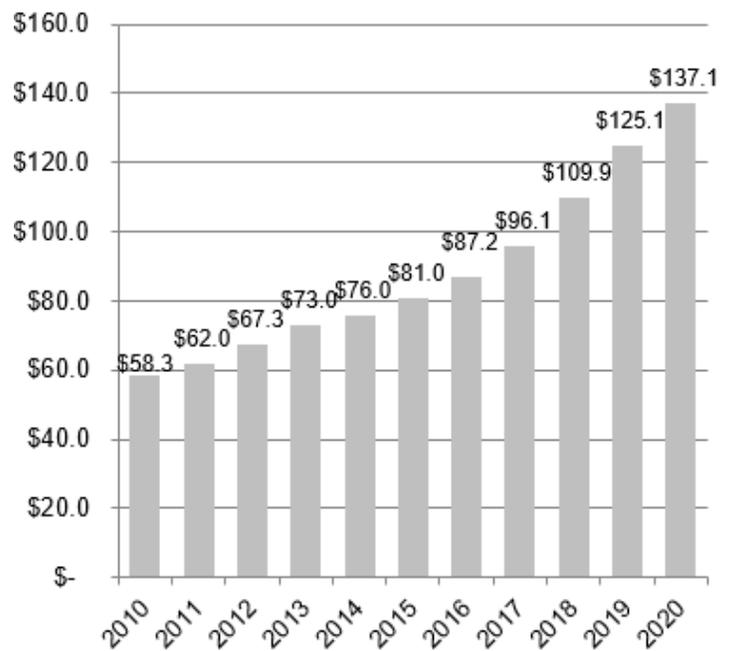
Deposits (millions)



Loans (millions)



Gross Capital (millions)



Report of Supervisory Committee

Year Ending December 31, 2020



The Supervisory Committee is responsible for ensuring the credit union meets required financial reporting objectives and has established practices and procedures sufficient to safeguard members' assets. These responsibilities are met through regular audits, examinations and reviews performed throughout the year.

We engaged a CPA firm that specializes in the credit union industry to perform our annual external audit during 2020 and 2019. Our credit union received an independent auditor's report with an opinion that State Credit Union's December 31, 2019 financial statements fairly presented the financial position of the credit union in all material aspects. The report also stated we are conforming to generally accepted accounting principles. Our December 31, 2020 audit is scheduled during February 2021.

The National Credit Union Administration (NCUA) examines the credit union because we are a federally chartered credit union and are federally insured. The NCUA completed an examination of the credit union as of 12/31/19 in early 2020. The examination results were mostly positive.

The internal audit department operates under the direction of the Supervisory Committee. The internal audit function endeavors to provide independent, objective assurance and consulting activities designed to add value and improve the credit union's operations as a service to management and the credit union's officials. It helps the credit union accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes. The Supervisory Committee meets on a regular basis with the Director of Internal Audit, concentrating on areas of high risk. The Committee makes a regular report to the Board of Directors.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Carole G. Seebode". The ink is dark and the signature is fluid and legible.

Carole G. Seebode, Chair

Report of Nominating Committee

The Nominating Committee consists of:

Bobby D. Gist, Chair
University of South Carolina

Thomas R. Gorman
Retired, State Government

Frank V. Grobusky
Retired, State Government

The Committee met on September 22, 2020 and agreed unanimously to submit the following individuals for nomination:

Board of Directors (3-year term)

Marie Isert, Frank Grobusky, Herbert Lanford

The following is a brief description of the individuals who have been nominated for a position of elected official for State Credit Union. We believe the slate of nominees presented by the Nominating Committee is highly qualified and that it represents a good cross-section of the membership.



Marie J. Isert. Ms. Isert has served as an elected official since 1976. Her service includes serving on the Credit Committee for 15 years, on the Board of Directors from 1991 to 1993, chairing the Supervisory Committee and again being elected to the Board of Directors in 2001. Ms. Isert retired in 1994 as the Program Information Supervisor with the Human Resources Management Division where she had been employed since 1970.



Frank Grobusky. Mr. Grobusky is a graduate of the University of South Carolina where he earned a bachelor's degree in Psychology. He went on to earn his master's degree in Counseling and Guidance from Winthrop University in 1975. Mr. Grobusky also served in the United States Navy where he was awarded the Gallantry Cross. He went on to work for the SC Department of Mental Health and the SC Department of Vocational Rehabilitation, where he retired from in 2001. Mr. Grobusky was appointed to the State Credit Union Nominating Committee in 2001, the Supervisory Committee in 2014 and the Board of Directors in April of 2019.



Herbert A. Lanford, Jr. Mr. Lanford has served on the Board of Directors since 1994 and previously served as secretary for 12 years on the Supervisory Committee. Mr. Lanford is currently serving as chair of the Asset/Liability Management Committee. He retired December 31, 2008 from the South Carolina Human Affairs Commission as Executive Assistant/Director, Compliance Programs.

Employee Service Awards

Employee Name	Years of Service
C. Teresa Gabuyo	35
Tammy Farmer	20
Delphine Goins	20
Melinda Jones	20
Eric McIlwain Sr.	20
Donna Parker	20
Debbie Shumpert	20
Donna Albert	15
Sherry Burkett	15
Sandra Easley	15
Daniel Harms	15
Sharon Mack	15
Koren Pringle	15
Jarad Fields	10
Knicoa Johnson	10
Kathy Risinger	10
Shanna Wicker	10
John Castellano	5
Yvette Cloud	5
Brianna Deller	5
Christina Duggan	5
Jessica Dunnigan	5
Sherri Faulk	5
Caroline Greene	5
Dale Gruel	5
Brett Hammond	5
Sha-Lisah Jackson	5
Nalani Jones	5
Chelsea Kearse	5
Jim Kinard	5
Matthew Lewis	5
Tiffany Lyles	5
Chandra Marrisette	5
Cameron Nesmith	5
Ashley Rice	5
Lisa Smith	5
Brittany Vincent	5
Nikki Welborn	5

Membership

State Credit Union is a member-owned financial institution providing services to state, city, county and school district employees, as well as anyone eligible to participate in the SC State Retirement System. It serves those employed by or attending any school in the South Carolina Technical College System or state-chartered college or university. Anyone who is related to another member by blood or marriage may also join the credit union.

In addition, any individual who lives, works or attends school in Aiken, Anderson, Florence, Greenwood, Oconee, Orangeburg, Pickens or Spartanburg counties is eligible to join.

Members retain their membership for life even though they may change employment or retire.

Officials and Staff

The following is not a complete list of responsibilities, but an overview of the various functions of the elected officials and staff members.

The **Board of Directors** consists of nine members, each of whom serves a three-year term of office. Terms are staggered; three directors are elected for a full term each year. Others may be elected to fill unexpired terms or any vacancies. The Board may appoint any person to fill a vacancy until the next election. From its own number, the board elects a Chairman, 1st Vice Chairman, 2nd Vice Chairman, Secretary, and Treasurer. These five officers make up the Executive Committee.

The **Executive Committee** may meet as often as necessary and the board must meet no less than monthly. Board members serve without compensation.

It is the responsibility of the Board of Directors to make policy. The Board also employs a CEO to manage the day-to-day operations of the credit union and to implement its policies.

The **Supervisory Committee** consists of three to five members, each of whom serves a one-year term of office. From its own number, the committee elects a Chairman and a Secretary. The committee meets as often as necessary, but no less than quarterly. Its members serve without compensation.

The Supervisory Committee has the responsibility to make, or have made, an annual audit of the records and business of the credit union, and to make reports to the Board of Directors of its findings. If necessary, the committee may seek outside assistance to perform its duties. Should a vacancy occur, the Supervisory Committee shall appoint a person to fill the vacancy until the next election.

The **Nominating Committee** consists of three members. The committee is appointed by the Chairman of the Board of Directors and elects a Chairman from its members.

It is the responsibility of the Nominating Committee to seek and nominate persons who are interested in serving the credit union to fill any elected position which is vacant. In making its selection, the Nominating Committee is charged with the responsibility of selecting qualified persons who represent a cross section of the members. The Nominating Committee serves without compensation and is dissolved after making its official report.

The **Chief Executive Officer** is employed by the Board of Directors. It is the duty of the CEO to act on behalf of the elected officials in the day-to-day operations of the credit union.

The CEO is charged with the responsibility of employing and training the staff. He is also responsible for proposing and implementing policy. The CEO is responsible for representing the members' interests, the elected officials' interests and the staff members' interests at all times. He is responsible for research, development and implementation of new and improved services.

The CEO is a full-time employee and is compensated for services.

The **Staff** is employed by the CEO. It is the responsibility of the staff to deliver service to the members in an efficient and professional manner. Staff members are full-time and part-time employees and are compensated for their services.

Highlights in History

Year	Benchmark
1952	SC State Employees' Cooperative Credit Union was chartered on May 26.
1960	First full-time staff member was employed on January 28.
1973	Accounting system converted from posting machine to computer.
1974	Employed first full-time management Officer.
1975	Credit union name changed to SC State Employees' Credit Union. As of December 31, SCU's assets totaled \$3,745,156.
1976	Credit union moved into its own facility at 800 Huger Street.
1977	First branch office opened in Clemson. First addition made to Huger St. office.
1978	Branch office opened at 1910 Savannah Highway in Charleston on January 9.
1980	Began offering checking services. General Assembly passed law permitting persons eligible for participation in State Retirement System to belong to the credit union.
1981	Individual Retirement Accounts offered for all wage earners.
1982	Loanliner lending program established. Began offering direct deposit with state agencies and Money Management accounts to members.
1983	Branch office opened in Aiken. Automated Teller Machine Service implemented.
1984	Persons related to members by blood or marriage were included in field of membership.
1985	Branch office opened in Florence. Mr. Arthur J. Jenkins appointed as a lifetime member of the Board of Directors.
1986	In-house computer system installed July 1. Second addition made to Huger Street.
1987	Branch offices opened in Greenville, Walhalla, and at 3100 Colonial Drive, Columbia. Credit union name changed to SC State Credit Union. VISA credit card program added.
1988	Electronic Teller program began. Rate Line service added.
1989	Aiken office moved into its own facility at 210 Beaufort Street.
1990	Completed ten-year Huger Street land utilization and building plans. Branch office opened on Broad River Road, Columbia. Relocated Charleston office to 5420 Rivers Avenue.
1991	Branch offices opened at 7905 Farrow Road and 1200 Main Street, both in Columbia.
1992	Branch office opened at 1504 Cashua Drive in Florence.
1993	As of December 31, SCU's assets totaled \$106,118,096.
1994	Completed the expansion of the home office at 800 Huger Street.
1995	Personal check card (debit card) was added as a new service. SCU Gold Card introduced. As of December 31, SCU's assets totaled \$128,465,298
1996	Established an Automatic Teller Machine (ATM) Network.
1997	Call center opened.
1998	Moved Walhalla branch office to Seneca and established a full-service Mortgage department.
1999	Retirement of President F.M.C. "Mack" Fralix after 25 years of service. A.E. "Rick" Hammond named President. R.L. Bryan Credit Union merger completed. As of December 31, SCU's assets totaled \$200,488,559.
2000	Opened branch at at 9221 ½ Two Notch Road in Columbia. Opened branch at 5454 Augusta Road in Lexington. Opened ATM at 4900 Broad River Road. Launched Financial Counseling program for members. SCU Online made available to members. SCU Platinum Card introduced. As of December 31, SCU's assets totaled \$235,233,857.

- 2001** Opened branch office at 1081 Boulevard Street, NE in Orangeburg. Launched FHA home mortgage program. Merged in the Darlington County Teachers Federal Credit Union. Introduced KidSavers Club and Youth Savings Certificate. Assumed leadership role in National Endowment for Financial Education. Granted community charter status for Richland and Lexington counties.
- 2002** Greenville office moved into its new facility at 1435 Cleveland Street. Received community charter status for Orangeburg County. Introduced free online bill payment service.
- 2003** Opened branch at 2099 S Pine Street in Spartanburg. Received community charter status for Oconee and Greenwood counties. Relocated Irmo branch into new building at 7438 Broad River Road. Merged with BASF Employees Federal Credit Union, Anderson. Introduced indirect lending, "SCU Sign & Drive," at select automobile dealerships. As of December 31, SCU's assets totaled \$318,744,329.
- 2004** Opened branch at 1000 Montague Avenue in Greenwood. Introduced Secured Visa card. Joined the CO-OP ATM Network, providing our members with access to almost 20,000 surcharge-free ATMs throughout the U.S. and Canada. Opened branch at 2116 N Highway 81 in Anderson. Launched eStatements through SCU Online. Granted community charter status for Florence and Spartanburg counties. Introduced Courtesy Pay service for members.
- 2005** Granted community charter status for Anderson County. Opened branch at 7845 Garners Ferry Road in Columbia. Introduced toll-free, extended hours, financial counseling services in affiliation with Accel. Launched Identity Theft 911, a free program designed to assist members whose identities have been stolen or compromised. Established partnership with Anderson & Strudwick, to offer members expanded investment and financial planning services.
- 2006** Granted community charter status for Aiken and Pickens counties. Implemented new core data processing system, SCU Online program. Telephone Teller replaced ART. Upgraded Billpayer. Awarded Desjardins award for Financial Education program.
- 2007** Introduced Relationship Rewards. Launched an online vehicle-purchase resource center. Awarded three scholarships in the Financial Education Scholarship Program. Waived fees at an additional 41 ATM locations, providing members with a total of 195 free ATMs across the state. Produced and aired television spots advertising State Credit Union for the first time.
- 2008** Charleston office moved into new facility at 6750 Rivers Avenue, offering drive-thru and ATM service. Launched new web site design for www.scscu.com and new online account alerts. Became an IRS-certified Volunteer Income Tax Assistance site offering free tax preparation services to low-income households. Waived fees at all ATMs located at Publix Super Markets in South Carolina. As of December 31, 2008, SCU's assets totaled \$415,868,508.
- 2009** Spartanburg office moved into new facility at 165 Camelot Drive, offering drive-thru and ATM services. Merged in Anderson County Educators Federal Credit Union. Introduced Shared Branching allowing SCU members to conduct basic SCU business at 46 other credit unions state wide and 3,600 nationwide.
- 2010** Changed from state-chartered to federally-chartered institution February 11, 2010. Relocated Operations and Member Relations departments to 1624 Browning Road in Columbia. Transitioned Farrow Road location to a transaction-only, drive-thru branch. Anderson Main Street branch moved to 306 Pearman Dairy Road, offering an additional drive-thru and night depository. Introduced a multi-factor authentication for greater security within SCU Online.
- 2011** Introduced eStatements for SCU Visa credit cardholders. Began partnership with Money Management International to offer additional educational resources to members. Introduced reloadable Visa Prepaid cards that work like a Visa debit card. As of December 31, SCU's assets totaled \$520,129,604.
- 2012** Established a member services specialist team to provide expert assistance. Added a "Second Look" loan initiative. Upgrades to

- SCU's ATM network. Merger with the City of Anderson Federal Credit Union completed.
- 2013** Launched modernized corporate logo and branding initiative. Began offering self-serve kiosks in select branches. As of December 31, SCU's assets totaled \$590,577,524.
- 2014** Installed electronic signature program for easier document signing. Opened a second Lexington branch on Highway 378, and new facility for Anderson's branch on E. Greenville Street. Implemented new mobile banking platform with remote check deposit. Developed social media presence on Facebook and Twitter. Launched new Visa credit card program with UChoose Rewards.
- 2015** Developed new responsive-design website with sliding banners, events calendar and news section. Implemented new debit cards rewards program and EMV Visa credit cards with chip protection. Successfully merged with SC MembersFirst Federal Credit Union. As of December 31, SCU's assets totaled \$677,564,419.
- 2016** Opened 20th branch at 529 St. Andrews Road in Columbia. Enhanced mobile banking platform with new QR code. Launched ApplePay, POP Money, online account opening and SCU Financial to offer members assistance with investments, insurance and retirement.
- 2017** Installed new ATM in Clemson. Enhanced Mobile Banking and BillPay. Added a second Financial Advisor to SCU Financial. Launched SCU's Teacher Grant Program. Enhanced accessibility of sscu.com for those with vision or hearing impairments. As of December 31, SCU's asset size totaled \$791,548,613.
- 2018** Launched online banking responsive interface and Instagram. Rick Hammond, President, retired June 30 after 19 years of service. Jim Kinard promoted to President. Launched new corporate Vision Statement: To be our members' CHAMPION.
- 2019** Developed formal strategic plan consisting of five Senior Management teams tasked with increasing assets, increasing deposits, and increasing membership, ensuring safe and sound financial operations and providing quality and relevant products and services. Launched new Visa Signature card. Completed merger with Sangamo-Oconee Employees Federal Credit Union. As of December 31, SCU's asset size totaled \$872,783,813.
- 2020** Relocated Two Notch Road branch in Columbia to Hard Scrabble Road. Began construction on a new building for the Orangeburg branch. Installed first deposit-accepting ATM at Huger Street branch. Became a \$1.1 billion dollar institution.

